

# THE SPA MEDICAL PRACTICE

Visit our website:  
[www.spamedical.co.uk](http://www.spamedical.co.uk)

## NEWSLETTER

Summer 2015

Issue 5

### Introduction

Welcome to the Summer 2015 edition of the Newsletter which has been produced by the Patient Participation Group and the Practice. This and future editions will Inform you not only about The Spa Medical Practice but also wider issues that may affect your health and wellbeing. We welcome your feedback, please drop an email to the Patient Participation Group at [spappg@gmail.com](mailto:spappg@gmail.com)

### The Surgery is still taking on new patients

It is easy to register with the practice, just bring along your Medical Card which has your NHS number on it, alternatively you can complete a form GMS1 at the Practice or print one from our Website. You will also be asked to complete a questionnaire to help us to follow up any Chronic Disease Management or Prescription processing.



*Open*

#### When the Surgery is Open

- ◇ The Surgery opens at 0820 and appointments run from 0830 to 1830 Monday to Friday.
- ◇ Extended opening hours until 2000 alternate Mondays and Wednesdays and on the third Saturday of the month for patients who find it difficult to attend during the week.
- ◇ To book an appointment you can call the receptionist on 01905 772389 or use our online appointment booking service

#### Accessing services outside surgery hours

- ◇ For out of hours care and advice the number remains 111
- ◇ If you need to book/cancel or change an appointment you can use the automated booking service by ringing 01905 772389 and press option two and then option 1 this is available 24 hours a day

**26% of patients use this system each month**

Or

Use the on-line service available via patient access  
<https://patient.emisaccess.co.uk/Account/LoginPost>

**76 patients have booked routine appointments with their usual GP this month**

**PRACTICE TELEPHONE NUMBER:**

**01905 772389**

### Meningitis ACWY Vaccination



**Please book an appointment for your meningitis vaccination if your dob is between 1st September 1996 and 31st August 1997. This is especially important if you are a 'fresher' (new student) starting university or college this year.**

**Droitwich Medical Centre, Ombersley Street, Droitwich Spa, Worcestershire, WR9 8RD**

# PRACTICE NEWS AND STAFF CHANGES



## GP Changes:-

We are very pleased that Dr Joanna Fitton has become a Partner in the Practice, working alongside the existing Partners, Dr Kelly, Dr Kinsman, Dr Steven and Dr Panton.

Dr Alan Bardell has completed his GP training and we are thrilled that he will be staying with the Practice permanently as a GP associate.

We have two new GP Trainee Registrars joining us in August 2015:-

Dr Renuka Singarayer (female)

Dr Alison Riley (female)

Dr Aparna Oozageer remains on Maternity leave and is due to return early in 2016. Her patients are looked after by Dr Mush Iqbal (male) until March 2016.

Dr Ravi Oozageer, GP Associate left the Practice in July 2015

## Administration Changes:

### New Staff:-

Victoria Tipper and Lorna Ritchie



## Patient Feedback

Following patient feedback we have taken this opportunity to re-structure the reception team which now accommodates a second receptionist on the front desk during morning surgery.

There are two ways to give feedback:-

- 1) We welcome your comments and feedback using Friends and Family Feedback cards.
- 2) You are also invited to make suggestions by putting your comments on a form at reception and popping it in the prescription box.

## Flu Clinic Dates:-

If you are eligible you can make an appointment now.

Wednesday 7<sup>th</sup> October

Wednesday 14<sup>th</sup> October

Friday 16<sup>th</sup> October

Wednesday 21<sup>st</sup> October

Wednesday 28<sup>th</sup> October

Wednesday 4<sup>th</sup> November

Saturday 7<sup>th</sup> November

Wednesday 11<sup>th</sup> November

Friday 20<sup>th</sup> November

Wednesday 25<sup>th</sup> November



## **DEMENTIA FRIENDLY DROITWICH**

A meeting centre is being opened in September 2015 for people living in and around Droitwich Spa with mild and moderate dementia. This is an exciting and new service to provide support for those with dementia and their families and carers.

For information you can email [demenetia@worc.ac.uk](mailto:demenetia@worc.ac.uk)  
or phone The Association of Dementia Studies on 01905 542531

### **The Meeting Centre Support programme (MCSP)**

Where: Droitwich Spa Community Hall,  
Heritage Way,  
Droitwich Spa,  
WR9 8RF

When: Every Wednesday, Thursday and Friday from 23rd September 2013

Time: 1000—1600

Cost: The service is free of charge from September 2015—August 2016

Parking: Public pay and display and blue badge parking easily accessible to Community Hall

People living with dementia can attend up to three days per week to take part in recreational and social activities, such as singing, shopping, reminiscence, music, dance, sporting groups, creativity sessions and outings.

For more information please contact:

Sam Arnold—[sam.arnold@alzheimers.org.uk](mailto:sam.arnold@alzheimers.org.uk) or write to:

Alzheimer's Society Worcestershire Office

The Coach House,

Main Road, Ombersley, Droitwich, Worcestershire, WR9 0EW

Or go to <https://droitwichspameetingcentre.wordpress.com/>

