

NHS Herefordshire and Worcestershire **Patient Participation Group** **Update**

27 February 2023

Welcome to the Herefordshire & Worcestershire Patient Participation Groups update

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[Integrated Care Strategy – Have your say](#)

The [Herefordshire and Worcestershire Integrated Care Partnership Assembly \(ICPA\)](#) is a statutory joint committee, bringing together the NHS and local authorities as equal partners to focus more widely on health, public health and social care.

On 14 December 2022, the ICPA met to receive the initial engagement findings including a thematic review of existing engagement with people who live and work in Herefordshire and Worcestershire and feedback from partners, both of which have been used to develop the [draft integrated care strategy](#).

We are keen to hear from a wide range of people and organisations, who live, work or operate within Herefordshire and Worcestershire. We welcome feedback on the strategy and will publish the final version in May 2023.

Survey: If you would like to provide feedback on the draft integrated care strategy, please [complete the survey](#) or copy and paste the long link: <https://www.surveymonkey.co.uk/r/IntegratedCareStrategy>

Deadline: Please share your views by **9am, Monday 13 March 2023**.

For more information, please visit the [ICPA website](#). If you would like this information in another format, please contact NHS Herefordshire and

Worcestershire's engagement team: hw.engage@nhs.net or call 0330 053 4356 and ask for the engagement team.

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Share your NHS patient experiences

We think it is important that people can share their experiences of the NHS in their own words.

There have been lots of changes and challenges happening in the NHS due to the ongoing Covid-19 pandemic since March 2020. It is now more than ever, important for the ICB to get an understanding of what impact these changes have had on people and where improvements need to be made.

By sharing your experiences of the NHS since March 2020, you can help health care professionals and the ICB to understand what was good, what was bad and what would have made your experience better.

How to share your NHS experience - There are various ways you can share your experiences. Please see below:

- **Online form** - You can tell us your about your NHS experience by following this [link](#) to a short survey. The full survey link: <https://www.surveymonkey.com/r/PEXNHS>
- **By telephone or video call** - Contact the engagement team at hw.engage@nhs.net to arrange to speak to someone on the telephone or by video call.

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Mental Health and Wellbeing in the Agricultural Community Survey – Various organisations

A group of organisations (including the NHS, local council, and voluntary and community organisations such as MIND, We Are Farming Minds, Borderlands Chaplaincy and Herefordshire Rural Hub) are working together to improve how NHS mental health services are provided for those in our local farming and agricultural communities across Herefordshire and Worcestershire.

Who: Do you work in farming or agriculture; or perhaps someone in your family or someone you care for does? Have you, or that person, had any issues with their mental health or wellbeing, or had to seek support from mental health services? For example, have you felt stressed, or so worried that you have not been able to sleep as a consequence?

In which case they want to hear from you. These organisations would like to know what your experience was like – good or bad. They want you to tell them

what you think the issues are that may be specific to your community. Do you have any suggestions for how your experience could have been improved from your perspective?

How to take part: Please complete the following survey
<https://www.smartsurvey.co.uk/s/AMHE-Agriculture/>

Next steps: The answers you provide will be entirely confidential. The organisations involved plan to use the information gathered to make changes and improvements to our NHS services for your community.

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Local health news links

- NHS Herefordshire and Worcestershire ICS:
<https://www.hwics.org.uk/news/latest-news>
- Herefordshire and Worcestershire Health and Care NHS Trust:
<https://www.hacw.nhs.uk/news>
- Wye Valley NHS Trust: <https://www.wyevalley.nhs.uk/news-events/trust-newsroom.aspx>
- Worcestershire Acute Hospitals NHS Trust:
<https://www.worcsacute.nhs.uk/news-and-media/in-the-news>

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Engagement Links

- Current Engagement opportunities: <https://www.hwics.org.uk/get-involved>

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Best wishes,

The engagement team

The Engagement Team can be contacted by emailing: hw.engage@nhs.net
Please email if you wish to unsubscribe from this mailing list. NHS Herefordshire and Worcestershire ICB holds your details confidentially and will not share them with a third party. It is important for the ICB to ensure the details we hold are accurate, it is your responsibility to ensure that the details provided are accurate and that you keep us informed of any changes in the future. If there are any contact detail changes, please notify us by using the email address above.

