

# NHS Herefordshire and Worcestershire **Patient Participation Group Update**

13 February 2023

## **Welcome to the Herefordshire & Worcestershire Patient Participation Groups update**

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## **Integrated Care Strategy – Have your say**

The [Herefordshire and Worcestershire Integrated Care Partnership Assembly \(ICPA\)](#) is a statutory joint committee, bringing together the NHS and local authorities as equal partners to focus more widely on health, public health and social care.

On 14 December 2022, the ICPA met to receive the initial engagement findings including a thematic review of existing engagement with people who live and work in Herefordshire and Worcestershire and feedback from partners, both of which have been used to develop the [draft integrated care strategy](#).

We are keen to hear from a wide range of people and organisations, who live, work or operate within Herefordshire and Worcestershire. We welcome feedback on the strategy and will publish the final version in May 2023.

**Survey:** If you would like to provide feedback on the draft integrated care strategy, please [complete the survey](#) or copy and paste the long link: <https://www.surveymonkey.co.uk/r/IntegratedCareStrategy>

**Deadline:** Please share your views by **9am, Monday 13 March 2023**.

For more information, please visit the [ICPA website](#). If you would like this information in another format, please contact NHS Herefordshire and Worcestershire's engagement team: [hw.engage@nhs.net](mailto:hw.engage@nhs.net) or call 0330 053 4356 and ask for the engagement team.

## Local Health Campaigns and News

### **Dr Tim Ferris, NHS National Director of Transformation, visits ICS**

The NHS National Director of Transformation, Dr Tim Ferris, was in Worcestershire last month for a series of meetings with clinicians and ICS staff, as part of a fact-finding visit to Herefordshire and Worcestershire ICS to understand the digital challenges and requirements of a rural ICS.

Dr Tim Ferris became the inaugural National Director of Transformation at NHS England in May 2021 and is internationally renowned for his pioneering work on improving health and care in both hospital and community settings. Tim trained in medicine and public health at Harvard University and became a professor at Harvard Medical School in 2018 and continues as an adjunct Professor. He leads the NHS Transformation Directorate to maintain the pace of operational improvement and digital innovation seen during the pandemic.

Dr Ferris started the day with a visit to Stourport Medical Centre to meet Dr Roy Williams, GP, PCN Clinical Director and ICB co GP IT Lead, and members of the practice team to get views on the ground from staff in primary care.

Next on Dr Ferris's packed itinerary was a visit to The Co-Lab digital innovation hub at Kidderminster Hospital and Treatment Centre, where he was welcomed by Matthew Hopkins, Chief Executive of Worcestershire Acute Hospitals NHS Trust, who discussed the culture of continuous improvement which puts patients first. Dr Ferris was also introduced to Will Taylor, the ICB Chief Medical Officer, and key members of clinical and digital staff, who demonstrated some of the digital technologies on display, such as a remote monitoring pod which is in use in rural areas of France.

The day concluded with a visit to the newly opened Community Diagnostic Centre (CDC), which is also located at the Kidderminster Hospital and Treatment Centre site, and which is designed to help manage backlogs in imaging tests that have developed following the pandemic.

Dr Ferris was greeted at the CDC by Dr Julian Berlet, Divisional Medical Director of the Specialised Clinical Services Division, and given a tour of the centre, which includes a brand-new CT scanner and an ultrasound room, which increase the capacity of the existing imaging facilities, to provide patients with faster access to diagnostic tests and earlier diagnoses.

Dr Tim Ferris said: "It's been fascinating to visit Herefordshire and Worcestershire ICS to further understand the challenges of delivering healthcare to rural communities and get more detailed insight of how services are being planned for this local population. It has been terrific to see so many engaged members of staff who are all committed to embracing innovation to transform the health and care of local people."

## The HANDi paediatric app is now available to parents across Herefordshire and Worcestershire

Parents and carers across Herefordshire and Worcestershire are being encouraged to download the free HANDi Paediatric app today.

The HANDi Paediatric app provides advice and support to parents and carers of children up to eleven years of age when their child is unwell.

The app contains information about when and how to ask for help thereby giving parents more confidence in dealing with minor childhood health care conditions.

The HANDi app offers simple and straightforward advice for the following conditions in children:

- Diarrhoea and vomiting
- High temperature
- 'chesty baby' illnesses, such as bronchiolitis, asthma and croup
- 'chesty child' illnesses such as wheezing and asthma
- Abdominal pain
- Common newborn problems.

**Dr Louise Bramble, GP and Clinical Lead for Women, Children and Young People for NHS Herefordshire and Worcestershire said:** "The app provides parents and carers of children with some very accessible, consistent and reliable advice on common childhood illnesses as well as local signposting.

"It has been very popular among parents in Worcestershire since it's launch in 2020 and now we're delighted to be able to offer it across Herefordshire.

"As a GP, being able to direct patients to the Handi Paediatric app is extremely helpful in providing advice and support."

The app has been developed by NHS organisations across Worcestershire and is free to download onto any Apple device via the [App Store](#) or any Android device via the [Google Play Store](#).

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## Local health news links

- NHS Herefordshire and Worcestershire ICS: <https://www.hwics.org.uk/news/latest-news>

- Herefordshire and Worcestershire Health and Care NHS Trust: <https://www.hacw.nhs.uk/news>
- Wye Valley NHS Trust: <https://www.wyevalley.nhs.uk/news-events/trust-newsroom.aspx>
- Worcestershire Acute Hospitals NHS Trust: <https://www.worcsacute.nhs.uk/news-and-media/in-the-news>

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## Engagement Links

- Current Engagement opportunities: <https://www.hwics.org.uk/get-involved>

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Best wishes,

The engagement team

The Engagement Team can be contacted by emailing: [hw.engage@nhs.net](mailto:hw.engage@nhs.net) Please email if you wish to unsubscribe from this mailing list. NHS Herefordshire and Worcestershire ICB holds your details confidentially and will not share them with a third party. It is important for the ICB to ensure the details we hold are accurate, it is your responsibility to ensure that the details provided are accurate and that you keep us informed of any changes in the future. If there are any contact detail changes please notify us by using the email address above.

