

NHS Herefordshire and Worcestershire **Patient Participation Group** **Update**

5 December 2022

Welcome to the Herefordshire & Worcestershire Patient Participation Groups update

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Reminder! Older Adults Mental Health Hospital at Home Service in Worcestershire – Have your say

There is still time to have your say and be involved in the 'Older Adults Mental Health Hospital at Home Service in Worcestershire' engagement exercise. Thank you all of you who have already circulated the details and shared your views.

We are keen to hear a variety of views, if you've had no experience of the service, if you're aged 65+, carers, service users of older adult mental health services and staff who work with adults with mental health conditions.

NHS Herefordshire and Worcestershire Integrated Care Board (ICB) are inviting people to share their views on the move of the older people's mental health service from the bedded Athelon Ward at Worcestershire Royal Hospital, to the Hospital at Home service, where people are cared for within their homes. The service is provided and managed by Herefordshire and Worcestershire Health and Care NHS Trust.

We have outlined the changes which have taken place in our [paper](#) and summarised this in the [presentation](#). We recommend that you read, watch or listen to this information, before sharing your views. If you would like this information in another language or format please contact hw.engage@nhs.net or call 0330 053 4356 and ask for the engagement team.

How to have your say and share your views:

- **Survey** - After considering the paper and/or slides please do tell us your views by using the survey link: <https://www.surveymonkey.co.uk/r/OlderAdultMentalHealthServices>
- **Email** - If you would like to email us, please do on hw.engage@nhs.net
- If you would like this information in **another language or format** please contact hw.engage@nhs.net or call 0330 053 4356 and ask for the engagement team.
- **Telephone** – You can call 0330 053 4356 and ask for the engagement team.
- **Deadline** – Please complete the survey and/or share your views by **9am, Wednesday 7 December 2022**.

More information - For more information, please visit our dedicated webpage: <https://www.hwics.org.uk/get-involved/involvement-opportunities/older-adult-mental-health-hospital-home-service-worcestershire>

All responses will be anonymous unless you choose to give your details in Question 5. NHS Herefordshire and Worcestershire Integrated Care Board (ICB) will store the answers that you give and may use some of your anonymised quotes. We will publish the anonymous findings to our [website](#) and will also share with our partners. Personal identifying information will not appear in any publications resulting from this survey. Your answers will be used to improve mental health services.

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Reminder! Children, young people and their families experience with health and wellbeing services – Have your say – Action for Children

NHS Herefordshire and Worcestershire ICB have commissioned Action for Children to find out how children, young people and their families engage in conversations regarding their wellbeing and health needs. We know there are some systems in place that already do this, but we're looking at how they could be more collaborative and accessible.

You can be involved and share this opportunity by:

- Taking part and/or sharing the survey. The survey closes on 31 December 2022 and can be found here: [Parent Carer short survey](#)

- The findings from the surveys will be shared on the Action for Children website: [My Health, My Say | Action For Children](#)
- If you attend or run a group for parents and carers, you can invite Action for Children along to one of your sessions

For more information, please contact Sue Mustill at Action for Children directly:

- Telephone - 07929 079069
- Email: sue.mustill@actionforchildren.org.uk

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Maternal Mental Health Survey – Healthwatch England supported by Healthwatch Herefordshire

Healthwatch Herefordshire is supporting Healthwatch England in their Maternal Mental Health campaign.

Have you given birth since April 2020?

If the answer is yes, we want to hear about your experience of mental health support throughout your maternity journey. To do this, please complete an online survey which will take no longer than 5 minutes. Healthwatch England will use the feedback to help the NHS identify areas for improvement.

Survey link: <https://www.smartsurvey.co.uk/s/Herefordshire/>

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Health and wellbeing in Herefordshire – What does this mean to you? – Herefordshire Council

Herefordshire's Health and Wellbeing Board is producing a Joint Health and Wellbeing Strategy. It identifies priorities for local action to improve the health and wellbeing of Herefordshire residents.

Let them know what you think

There are 12 priorities for action to improve health and wellbeing in the county. Herefordshire Council would like your views on what is most important to you.

The questionnaire gives a brief summary of the background for each of the 12 priorities. If you'd like to know more before you complete it, please read the background to the consultation and more information here:

<https://consultations.herefordshire.gov.uk/consultations/article/88/health-and-wellbeing-in-herefordshire-what-does-this-mean-to-you-#questionnaire>

Survey: <https://surveys.herefordshire.gov.uk/health-and-wellbeing-strategy/2023/>

Closing date: Please complete the survey by 11 December 2022

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Local Health Campaigns and News

Herefordshire and Worcestershire Covid vaccination programme receives High Commendation Award at HSJ Awards

The Covid Vaccination Programme delivered across Herefordshire and Worcestershire has been highly commended at the at the HSJ Awards 2022 for the Covid Vaccination Programme Award.

The 2022 event reflects the HSJ Awards' 42-year heritage of sharing best practice, improving patient outcomes and celebrating better service - but most importantly, in providing a well-deserved thank you to the health and social care sector.

With 1,040 entries across 25 categories, the awards applaud the “high-flyers” of healthcare excellence in both the NHS and its partners who strive to improve outcomes and services for both patients and staff alike. Three new awards were introduced for 2022; Covid Vaccination Programme Award; Innovation and Improvement in Reducing Healthcare Inequalities Award; Performance Recovery Award.

The inspiring multi-partner vaccination programme, which was launched in December 2020, with the roll-out of the Covid Vaccine nationally, was an example of how partners came together to ensure that people across the two counties could access and receive their Covid vaccination. This ensured one of the highest vaccination rates in the country.

Simon Trickett, Chief Executive for NHS Herefordshire and Worcestershire comments; “This recognition from the esteemed judges at the HSJ Awards in the Covid Vaccination Programme Award category means a huge amount to everyone involved in this project – what an honour! The impact of being awarded Highly Commended at the 2022 HSJ Awards will really drive our system of health and care partners to build on this success and encourage us and our colleagues to keep exploring ways of improving outcomes and implementing new innovations to help enhance our future partnership working.

HSJ Editor Alastair McLellan adds; “I’d like to offer my congratulations to Herefordshire and Worcestershire ICS partners on being Highly Commended in the Covid Vaccination Programme category at this year’s HSJ Awards.

“Our awards programme are not just a celebration of success stories but also a platform to shape the future of the NHS. It is always so encouraging and heartening to see projects adapting, developing and improving their services with the vision of providing the very best in treatment and for their patients across the country.”

He adds; “The HSJ Awards shine a light on the outstanding efforts and achievements across the sector. Congratulations again on your brilliant efforts, I’m looking forward to seeing what the future holds for you and your colleagues!”

The HSJ Awards is the largest annual benchmarking and recognition programme for the health sector. Over the last 42 years the awards have been celebrating healthcare excellence through huge political, technological and financial challenges within the sector. Through a rigorous, fair and transparent two-step judging process (including a Live presentation) the Awards produce a roll call of the best organisations, teams and people in the NHS and the wider health sector.

The winners and those highly commended were announced across 25 categories during the HSJ Awards ceremony held at Evolution London on November 17.

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Local health news links

- NHS Herefordshire and Worcestershire ICS: <https://www.hwics.org.uk/news/latest-news>
- Herefordshire and Worcestershire Health and Care NHS Trust: <https://www.hacw.nhs.uk/news>
- Wye Valley NHS Trust: <https://www.wyevalley.nhs.uk/news-events/trust-newsroom.aspx>
- Worcestershire Acute Hospitals NHS Trust: <https://www.worcsacute.nhs.uk/news-and-media/in-the-news>

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Engagement Links

- Current Engagement opportunities: <https://www.hwics.org.uk/get-involved>

Best wishes,

The engagement team

The Engagement Team can be contacted by emailing: hw.engage@nhs.net Please email if you wish to unsubscribe from this mailing list. NHS Herefordshire and Worcestershire ICB holds your details confidentially and will not share them with a third party. It is important for the ICB to ensure the details we hold are accurate, it is your responsibility to ensure that the details provided are accurate and that you keep us informed of any changes in the future. If there are any contact detail changes please notify us by using the email address above.

